



MRAP REFUND POLICY

(Updated 8/12/2021)

Refunds will be issued on a case-by-case basis and will need approval from MRAP. A full refund is given if your cancellation is during the normal, online registration period. Once online registration closes, a 50% refund is given if the cancellation is made by the first day of the activity (BEFORE the start of the activity that day). No refund is given for cancellations after the activity has started without a written medical excuse signed by a physician.

Please contact Alisha Fix at 608-838-4666 for assistance with any refund requests for recreation activities; Please contact Stu Schaefer at 608-838-3168 for assistance with any pool refunds.

*PLEASE NOTE: MRAP reserves the right to cancel or reschedule classes if the class minimum (when applicable) is not met. If classes are canceled due to low enrollment, refunds for the activity fee will be issued.

Credit card fees will not be refunded for any reason.